

CSA7 Customer Advisory Committee
March 22, 2025, 62nd meeting
By videoconference

Meeting called to order at 11:02 am

Committee:

Cyrus Yocum, Eric Black, Eva Knodt, Heather McAvoy, Joanne Lehner, Patricia O'Neal, Terry Adams

Announcements: Mark Chow is retiring March 31st. There is no official replacement yet. Our contact person is Tiffany Deng. Mark was thanked for his years of service. Accomplishments included the rehabilitation of the treatment plant, treated water tank retrofit, water rates adjustment for operations and maintenance funding, and the final design stage for the water main relocation. Thank you, Mark!

- 1) December quarterly meeting minutes: Joanne moved to approve, Heather seconded, all in favor.
- 2) November, December, January budgets: Explanation of item #5969, which is the annual fees charged by the State Water Board. Budget remains healthy.
- 3) 2nd Quarter Capital Improvements Expense Report: Nov. purchase of sulfuric acid for WTP.
- 4) County Funded Capital Expense Report: Some increases in expenses noted. In line with on-going planning for the distribution system replacement.
- 5) Capital Improvement Schedule: Construction planned for August/September. Engineering expenses noted do not include construction expenses. There is still no funding for a steel raw water storage tank. There is no plan yet for how meter connection costs will be handled.
- 6) Compliance: No problems noted by Division of Drinking Water.
- 7) Enhanced water quality communications and billing system: Eric reports that he has created a step-by-step process for finding out what your water bill is and how to pay it online with links included. People can sign up on Watch.com to be notified when their bill is first posted.
- 8) Committee by-laws: No changes proposed. Heather moved to approve the by-laws as written, Joanne seconded. All approved.
- 9) 2024 review and 2025 vision: The process for the review/vision was discussed. The chairperson will continue to formulate the proposed review and vision each year, however, will send them to the committee members in advance. The committee will discuss, make any revisions, and approve the review/vision during each March meeting so that the documents can be published to the website directly after these meetings. This approach was unanimously approved by the Committee and applied to this year's review and vision.
- 10) Public comment: None.

Heather motioned to adjourn; Eric seconded. All approved. Meeting adjourned at 12:20 PM.

Minutes by Cyrus Yocum